



#### **BOISE PUBLIC LIBRARY**

MAYOR: Lauren McLean | DIRECTOR: Jessica Dorr

### Boise Public Library Board of Trustees Regular Meeting Agenda

**Wednesday, July 9, 2025, 11:30 a.m.** • Main Library, Marion Bingham Room, 715 S. Capitol Blvd., Boise, ID 83702

Public can attend the meeting in person or via YouTube at the following link: <a href="https://www.youtube.com/channel/UCJo0NAsCybsN0DtzuAl3LGA">https://www.youtube.com/channel/UCJo0NAsCybsN0DtzuAl3LGA</a>

#### **BOARD OF TRUSTEES**

Ron Pisaneschi, Vice President Evelyn Johnson Reshma Kamal Brian Klene Nicole Trammel Pantera

#### **MISSION**

The Boise Public Library's mission is to provide access and opportunity for everyone by connecting people to ideas, information, and community.

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### **AGENDA**

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#### 1. Call to Order and Introductions

Welcome to Trustee Evelyn Johnson

#### 2. Communications

None

#### 3. Minutes-Action Item

June 11, 2025, Regular Meeting

#### 4. Consent Agenda-Action Item

All matters on the consent agenda are considered routine and may be approved in a single motion. A trustee may ask that an item be removed from the consent agenda and considered separately.

#### a. Payment of Bills and Payroll

#### b. Financial Reports

Year-to-Date through May 31, 2025 Gift Fund activity for May 2025

#### 5. Reports

- **a.** Friends of the Boise Public Library
- **b.** Boise Public Library Foundation
- c. Library Director including administration and management

#### 6. Requests for Reconsideration

Requests for the move, or removal of materials are brought to the Board for reconsideration at the Library Board President's discretion.

None

#### 7. Election of Officers-Action Item

The Board shall elect at its annual meeting from its members a President and Vice President who shall serve for a term of one (1) year or until his/her successor is elected. In the event of a vacancy, the Board may elect an officer to succeed the vacant position prior to and until the next annual meeting election.

**Action:** The Board will nominate and elect a president and vice president to serve until the next annual meeting election, September 10, 2025.

#### 8. Educational Item

Acquisitions and Technical Services staff will provide Trustees with an overview of the Library's World Languages collection.

#### 9. Old Business

# a. Boise Public Library Policy Review: Section 7.00, Use of Meeting Rooms

Library Public Services Manager Sarah Kelley-Chase will review section 7.00, Use of Meeting Rooms of the Boise Public Library Policy Manual with the Trustees. This is a discussion item only as staff recommends no changes to this section of the policy manual.

This continues the Library Board of Trustees annual policy review for Fiscal Year 2025 as stipulated by the Board's bylaws.

#### b. Strategic Initiatives Update

Emily Johnson, Library Chief Administrative Officer, will present to Trustees an update on the Library's Strategic Framework for Impact half-way through the second year of the five-year strategy.

#### c. Capital Project Update

Staff will share with Trustees updates to projects at the Downtown Library.

#### 10. New Business

#### a. Donation by the Friends of the Boise Public Library-Action Item

Library Director Jessica Dorr will review with Trustees a donation by the Friends of the Boise Public Library for projects at the Downtown Library.

**Action**: The Board will consider the acceptance of a donation from the Friends of the Boise Public Library for projects at the Downtown Library.

#### 11. Selection of Trustee to Review Payment Vouchers

Trustee review for vouchers by Kamal.

#### 12. Selection of Meeting Date

Next regular meeting on Wednesday, August 13, 2025.

#### 13. Adjourn

Any person needing special accommodations to participate in the above notice meeting should contact the library administration office at 208-972-8258 no later than three working days before the scheduled meeting.

# BOISE PUBLIC LIBRARY Library Director's Report

July 2025

#### **Operations**

Hours and Services Status

All locations experienced normal operations during [month] without the need for adjustments to hours or services for any reason.

#### Urban Libraries Council CFO Roundtable

In early June, I attended the third annual <u>CEO Roundtable</u> of the Urban Libraries Council hosted by the Toronto Public Library. The theme of the Roundtable was social impact and library advocacy. The meeting featured sessions related to literacy, civil discourse, and the social impact study recently released by the Toronto Public Library: <u>Enabling Torontonians to grow and thrive</u>. It also included a tour of the Toronto Public Library with a focus on community partnerships, a book sanctuary, and a recently created Teen Space.

#### FY26 Budget Build

The second FY26 Budget workshop was held on June 24<sup>th</sup>. The presentation and discussion can be reviewed on the city's YouTube channel. The first part of the workshop was in the <u>Boise City Council - Budget</u> <u>Workshop</u> meeting. The discussion continued into the noon session: <u>Boise City Council - Noon Session & Continuation of the Budget Workshop.</u> The FY26 budget will now move to a public hearing on Tuesday, July 15<sup>th</sup>.

#### Board of Trustees

During the June 24<sup>th</sup> noon meeting, the following Trustees were confirmed:

- Nikki Pantera for a five-year term ending June 30, 2030.
- Evelyn Johnson for the remainder of a five-year term ending June 30, 2027.

#### Administration and Management Reports:

#### **Programming**

- Summer Reading is in full swing! By the end of June, nearly 4,500 people had registered, and 5,300 books had been given away.
- Best-Selling children's author <u>Nathan Hale</u> regaled 146 fans with a talk about his newest book, *The Mighty Bite Series, Hog Rocket Ruckus*.
- Information Services began hosting a drop-in Open Sewing program
- Library! at Collister began hosting <u>The Casual Writer's Club</u>, a small writing group that gathers every third Tuesday of the month.
- In two years of service, as of the end of June, the free poetry machine at Library! at Collister has dispensed 11,000 poems to visitors.

#### **Community Partners**

- Information Services hosted the Library's first ever <a href="Pride Month Community Resource Fair">Pride Month Community Resource Fair</a> which included over 25 inclusive community partners and had 229 people attend!
- Information Services represented the Library at the <u>Dandelion Festival</u> where they signed up at least 5 new cardholders and checked out 25 books
- Library! at Bown Crossing partnered with the American Red Cross to hold a community blood drive
- <u>Tree City Chamber Players</u> partnered with Library! at Bown Crossing to provide a Musical Tales
  program, which combined live music and stories. The players were excellent at explaining their
  instruments in a way that was interesting and engaging for children

#### **Communications**

Monthly Email Newsletter: June

- Sent May 30th, 13,786 successful deliveries
- Content included articles on: Summer Reading, Author Visit Nathan Hale (which had huge attendance!), Pride Month Community Resource Fair (also great results with 230 attendees), The Boise Comic Arts Festival Comic Creation Contest, City of Boise Youth Roadmap Survey, BPL Business Resources, "Tell Us your BPL Story/Memory", Beanstack feature, and Friends Book Sale. We also implemented, for the first time, links to BPL programs, by category, a new way for Library users to search for events of interest.
- 59.23% read the newsletter (8166 read out of 13,786 sent) / Click Rate 3.94% (322)

Ultimate Book Nerd Newsletter: June UBN

- Sent June 13, 1,150 successful deliveries
- Open/Read Rate: 65.48% (753) / Click Rate 6.51% (49)

Note the below industry benchmarks published in the NoveList *Library Newsletters Best Practices* guide. As you can see, the Boise Public Library's newsletter metrics are excellent compared to the industry averages, hence the focus on getting more people to sign up for our newsletter.

#### 5 | Analyze Your Results

The average open rate for nonprofits and educational sectors is roughly 23-26%. If your open rates are in that range, you're doing great.

Industry	Open Rate	CTR	CTOR	Unsubscribe Rate
Education	28.5%	4.4%	15.7%	.2%
Entertainment, Media, and Publishing	23.9%	2.9%	12.4%	.1%
Nonprofit	26.6%	2.7%	10.2%	.2%

#### Other Marketing Activities

- Social
  - Our new social strategy is starting to pay off. Hootsuite, the platform we use for posting
    and analyzing our social assets, recently gave us a score of 734/1,000, which is up
    significantly from previous months. To quote Hootsuite, "Doing great! It's fantastic to see
    your score climbing over the past two months! While this week's score has dropped slightly

from last week, it's important to note that your average score has risen compared to earlier this year. Overall, your performance is in a solid and stable position."

- Facebook
  - 92.2% increase in page impressions (26,653)
  - 163% increase in page engagements (991)
  - 31.2% increase in post engagement rate (2.73%)
  - 0.6% increase in page fans (16,230)
- Instagram
  - 102% increase in post engagement (1,405)
  - .9% increase in post engagement rate (5.82%)
  - 3.5% increase in followers (7,049)
- Public Service Advertising, Press Releases and Media coverage
  - The BPL Summer Reading Program received some great media coverage on Channel 6 KIVI on Friday, June 20<sup>th</sup>, https://www.youtube.com/watch?v=OiD8ql3UIKc
  - Our partnership with Lamar billboard advertising continues, shifting the creative from the Summer Reading Learning Celebration to the Summer Reading Program and then, in August, to BCAF. The digital billboard value in June was \$5,900 in free advertising.
  - We will have several Library ads in the upcoming Parks & Recreation Summer Program Guide (BCAF, sign up for our newsletter, and info on the digital resources)
- Newsletter
  - o "Sign up for the Boise Public Library Newsletter" was featured in the Mayor's *In the Know* newsletter
- Other
  - Various website and collateral updates

# DOWNTOWN LIBRARY IMPROVEMENTS, COLE & USTICK BOOK SORTER & LIBRARY FACILITIES PLANNING PROJECT STATUS REPORT

Project Start Date:	Summer 2022	Estimated Finish Date:	Ongoing
Project Manager:	Lindsay Erb	Department:	Library

#### **PROJECT STATUS:**

Period Covered:	June 2025
Project Summary	<ul> <li><u>Downtown Library</u> numerous major repair and maintenance items that need to be addressed to give the library another 20+ years of life, along with space reconfigurations to better serve the public. This work will consist of a program of projects to occur over several years based on project prioritization and budget.</li> <li><u>Cole &amp; Ustick Library</u> new book auto sorter and tenant improvements.</li> <li><u>Library Facilities Master Planning</u> to address facilities needs for the next 20 years which will be utilized to aid in future decisions about location, size, design and functions of library facilities as well as to better understand staffing needs and potential funding options.</li> </ul>
DOWNTOWN LIBRARY	1st Floor Renovations and Deferred Maintenance:
IMPROVEMENTS UPDATE	<ul> <li>Project Scope: Includes 1st story portion of building only which includes renovations to information desk, Hayes auditorium, collections, and youth services areas.</li> <li>Deferred maintenance / building systems upgrades will be part of this project scope which includes updates and modifications to the</li> </ul>
	existing mechanical, electrical, plumbing, and fire alarm.
	<ul> <li>Constuction Documents are through plan review</li> <li>First floor GMP to go to council 8.12.25</li> <li>Construction start is estimated to begin September 2025 dependent on lead times / submittal / bid results and budget review. Pre-Construction logistics are ongoing with PW / Library leadership team. Furniture Planning is ongoing.</li> <li>Exterior Facade and Window improvements scope of work will go out to bid in August.</li> </ul>
	Major Parking Lot Replacement
	<ul> <li>✓ Project Scope: Includes replacing existing parking lot storm drainage system and reconfiguring vehicular access, circulation, parking, bike / pedestrian traffic, geothermal line replacement feeding library, landscaping, and site amenities (Book Drop location).</li> <li>✓ South end of parking lot to be completed late Summer 2025 per status update below.</li> </ul>
	<ul> <li>Schematic design is complete, and pricing received from CM Co for</li> </ul>
	FY27 budget request preparation.
	<ul> <li>The South end of parking lot will be completed with CCDC work at Anne Frank Memorial and greenbelt re-alignment project at end of 8<sup>th</sup></li> </ul>

Street to tie geothermal line connecting Capitol Blvd and 8<sup>th</sup> Street lines into existing line feeding the library. Construction is currently underway.

 Engagement with Arts and History and Community Engagement has begun to support existing and future art opportunities and wayfinding signage

#### **Brick repairs/ Window Replacements**

✓ Project Scope: Repair exterior cracks in mortar & window replacement for 2<sup>nd</sup> – 4<sup>th</sup> floors.

#### Status:

- Out to bid in August.
- Work is tentatively planned to begin Fall 2025, pending budget is aligned with bidding climate.

#### <u>Elevator Upgrades – 4 story</u>

✓ Project Scope: Upgrade elevator in 4 story with an MRL traction system. This will remove the hydraulic mechanics and replace car completely to have a better overall performance and eliminate the risk of down time due to unexpected underground leaks. There is anticipated energy savings with this type of installation.

#### Status:

- Elevator report was completed in 2022 with recommendations for elevator improvements over the next 4-7 years.
- Design has begun. Permit submission slated for mid-summer 2025 with bidding to start Fall 2025 to accommodate the lead times for elevators and align construction with 1st floor closure.

# COLE & USTICK AUTOSORTER UPDATE

**Scope:** Installation of new book auto sorter and tenant improvements to accommodate new auto sorter and staff model update and associated furniture needs.

#### Status:

- AutoSorter delivery and installation is scheduled for December 2025.
- Tenant improvements on track to begin August 2025

# LIBRARY FACILITIES PLANNING UPDATE

**Scope:** Assess space utilization, develop and implement a community engagement process to ensure alignment with strategic planning goals and the community, develop recommendations/ alternatives to close the gap with cost estimates, develop various models for new facilities including recommended approach and locations, sizes, and types which includes options for phasing and preparing a 20-year implementation schedule.

#### Status:

• Library and Public Works continue to provide information/feedback to Group4 for the Library Facilities Plan. Update to Board in August.

Overall Project Health	Summary:  Downtown Library: 1st floor renovations with deferred maintenance items along with exterior brick repairs and window replacements are anticipated to be completed this year.  Major parking lot replacement construction is estimated to begin in fiscal year 2027 when funding is available.  Cole & Ustick Library: On budget, but behind schedule with delivery and installation estimated in Dec 2025.  Library Master Facilities Planning: On budget & schedule
Highlights	Downtown Library: Estimated construction start for late summer / early fall pending final bid results. Plans have been shared with City Council, Library Board of Trustees, and public.  Cole & Ustick Library: Permit under review. GMP finalization expected early
	July. <b>Library Master Facilities Planning</b> : Meetings to wrap up deliverable are scheduled.

#### **PROJECT COMPONENTS:**

Component	Notes
Scope	Public Works is continuing to review the program of projects to determine proper prioritization based on the information provided in the condition assessment report, efficiencies, and budget.
Budget	The budget will continue to be monitored as we receive estimates and bids to determine the work that can be completed this fiscal year. We have City contingency set aside for each project to ensure we have funding for any potential change orders during construction.
Schedule	Any project specific schedule delays will be noted in the bid package updates section.
Risks	Construction market challenges, including finding multiple bidders and pricing. 1st floor renovation project will include deferred maintenance and full electrical replacement for the building. Electricians are in high demand with large scale projects under construction in the valley. Pending tariffs could cause spikes in construction costs.
Resources	

### **SCOPE MANAGEMENT:**

Status	Discussion	
Accomplished	Downtown Library:	
	Auto sorter room construction	
	Roof replacement & lighting upgrades along parapet	
	4 <sup>th</sup> floor & partial 1 <sup>st</sup> floor tenant improvement	
	Minor Parking Repairs	
	East & West stair railing work	

	<ul> <li>Visioning work to establish alignment for interior design materials &amp; finishes</li> <li>Fire pump replacement</li> <li>Restroom/ plumbing construction work (1st through 4th floors- 4 Story Portion)</li> </ul>
Planned	Downtown Library:  • 1st floor renovations and building systems upgrades
	<ul> <li>Exterior brick repairs/ window replacements</li> <li>Major parking lot replacement</li> <li>Elevator Replacement</li> </ul>



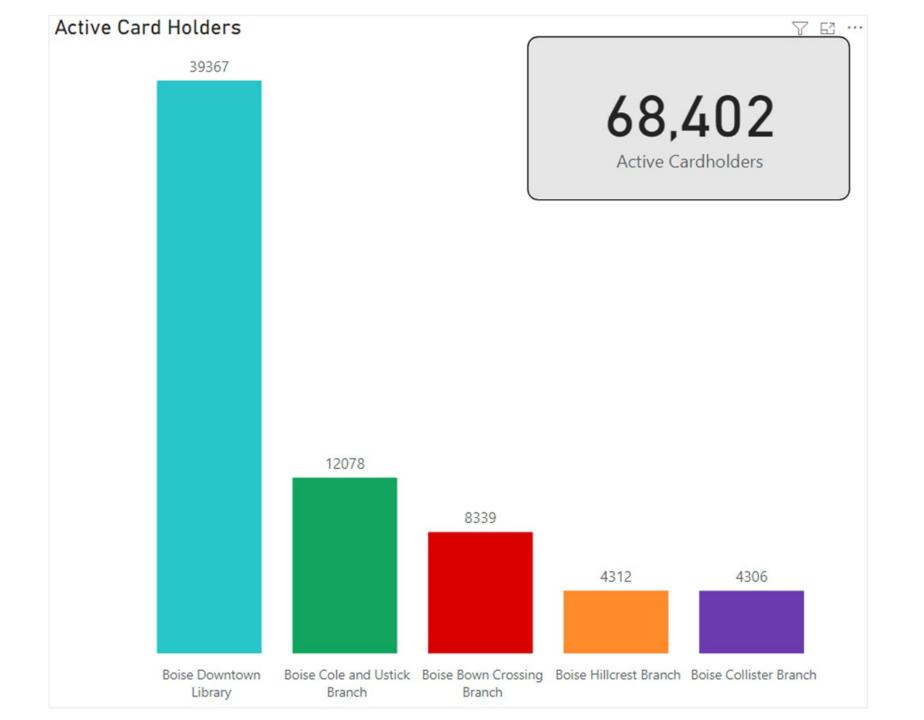


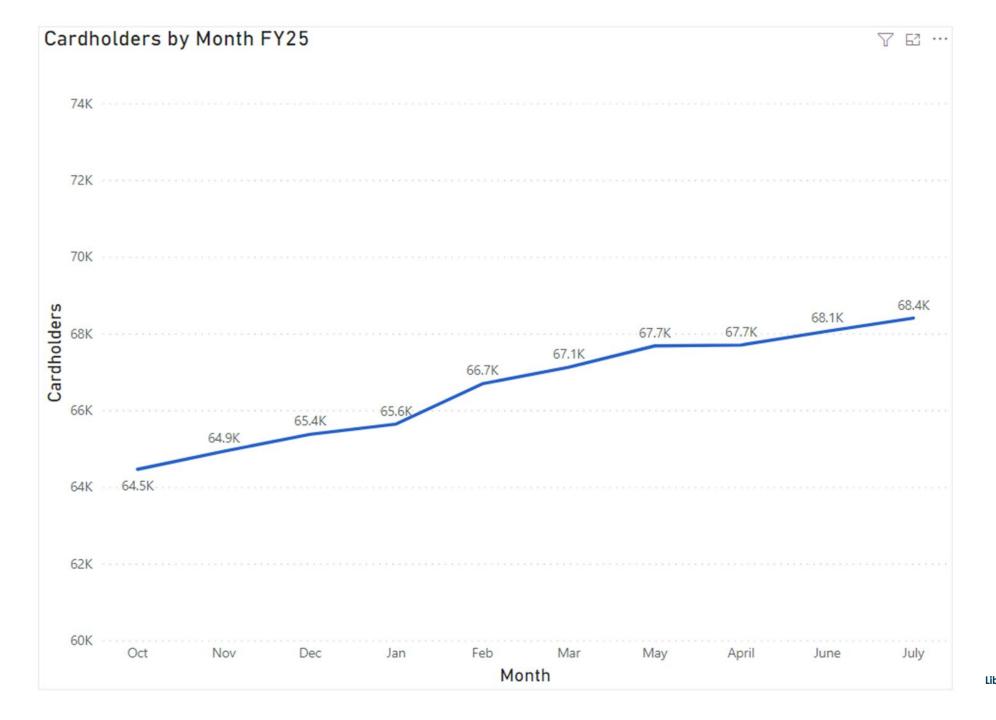


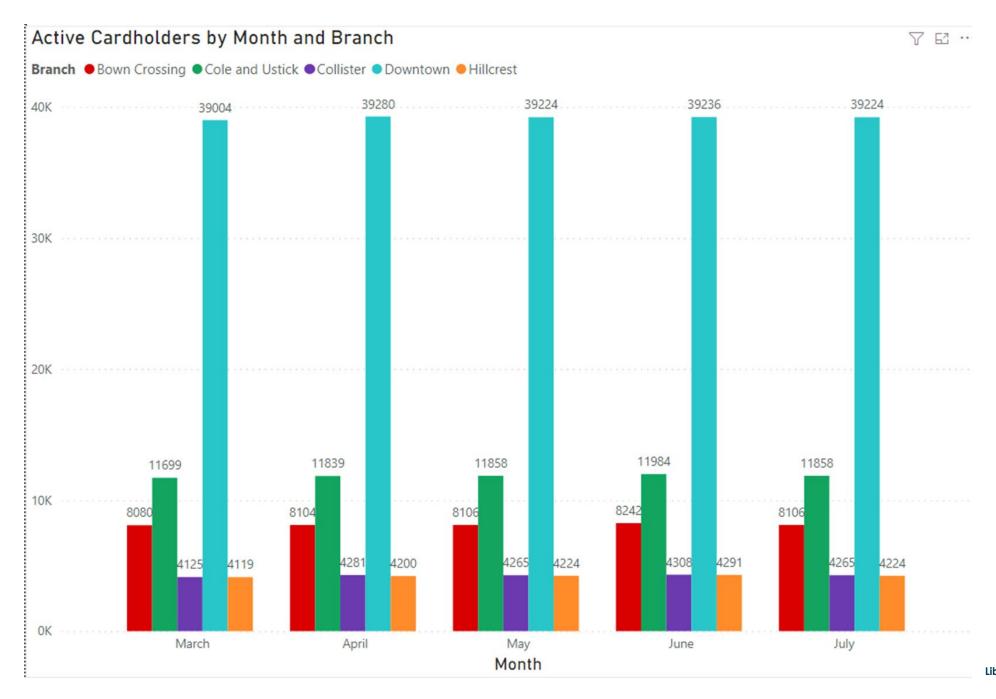
# **BOISE PUBLIC LIBRARY**

Library Statistics Report to the Board of Trustees | July 2025

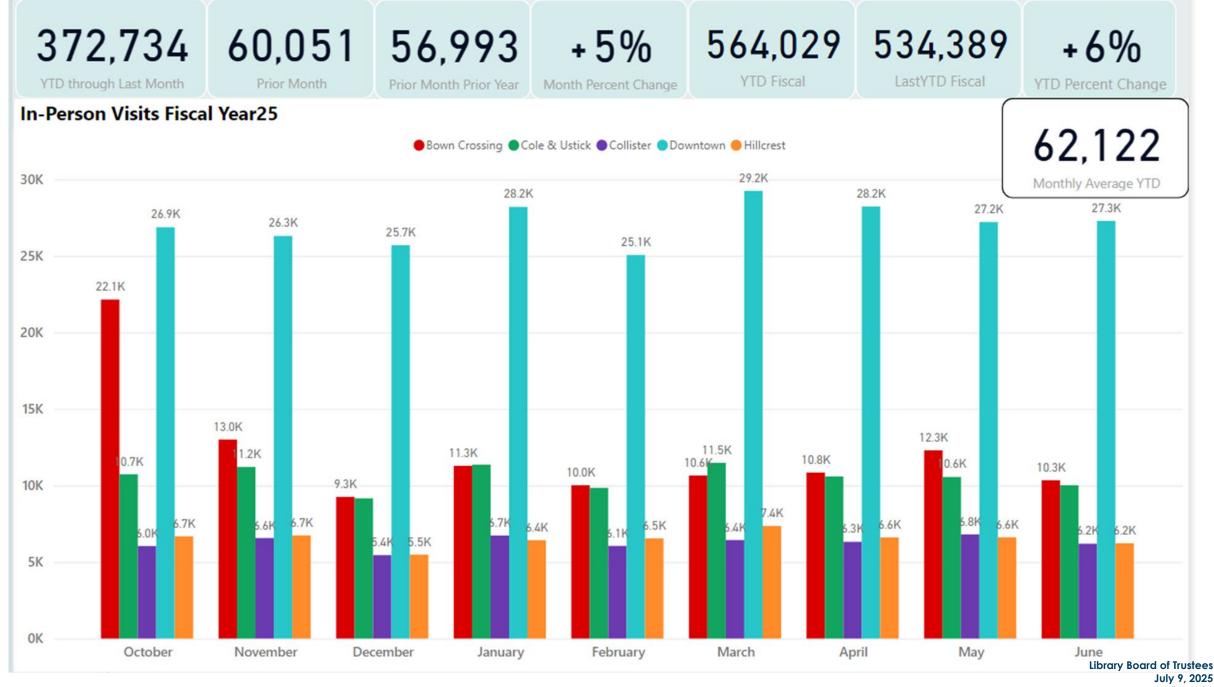
# Active Cardholders

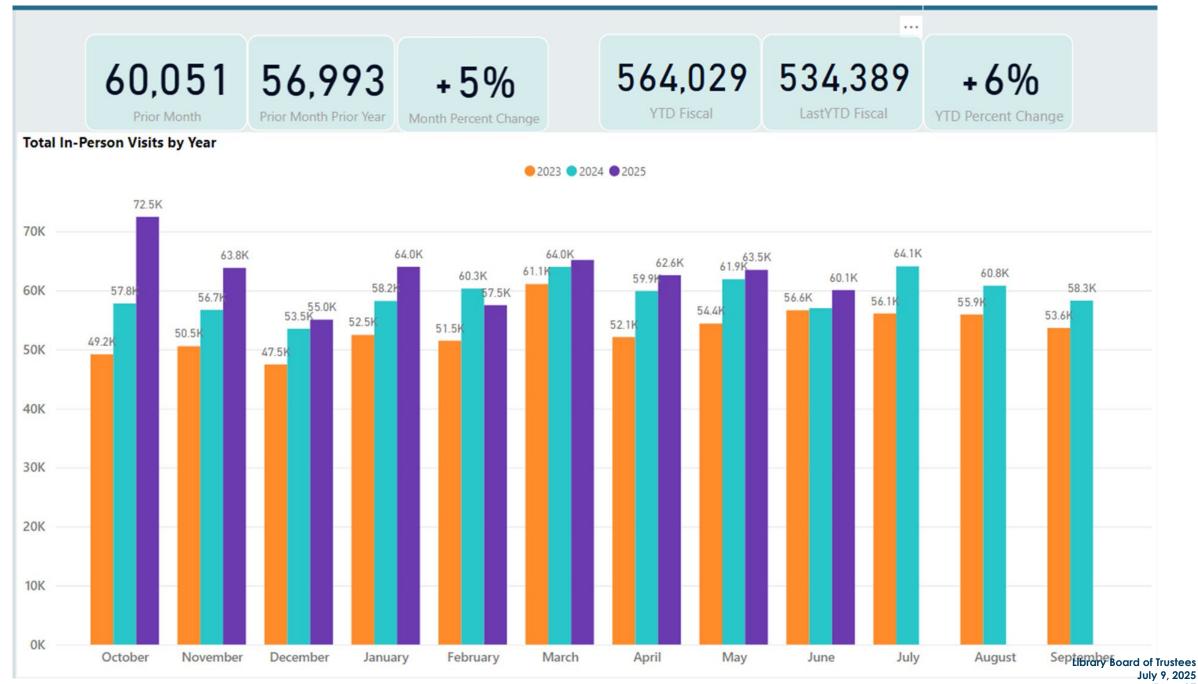






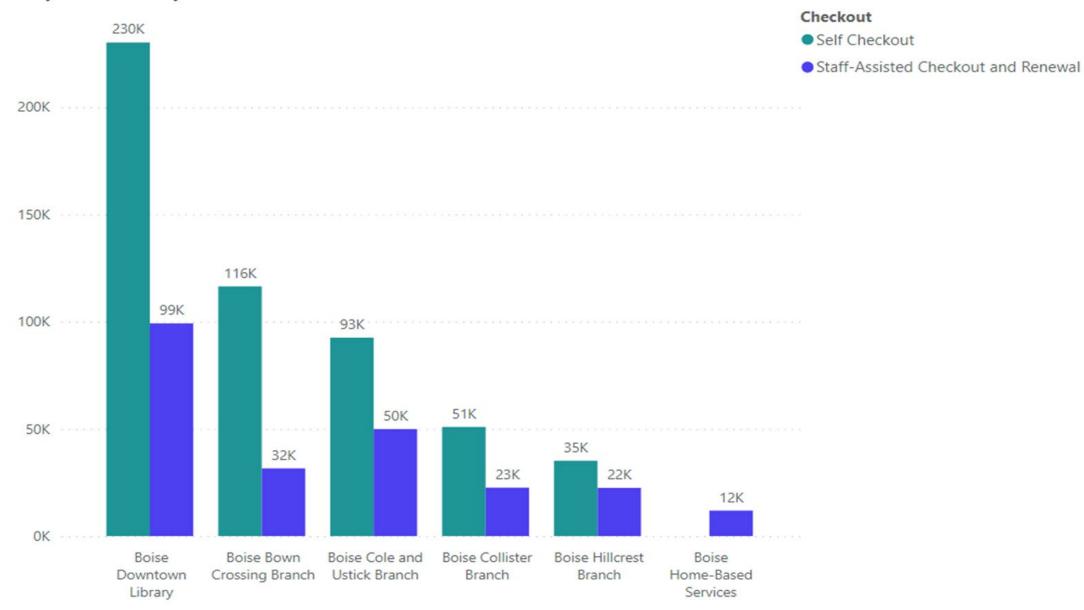
# In-Person Visits

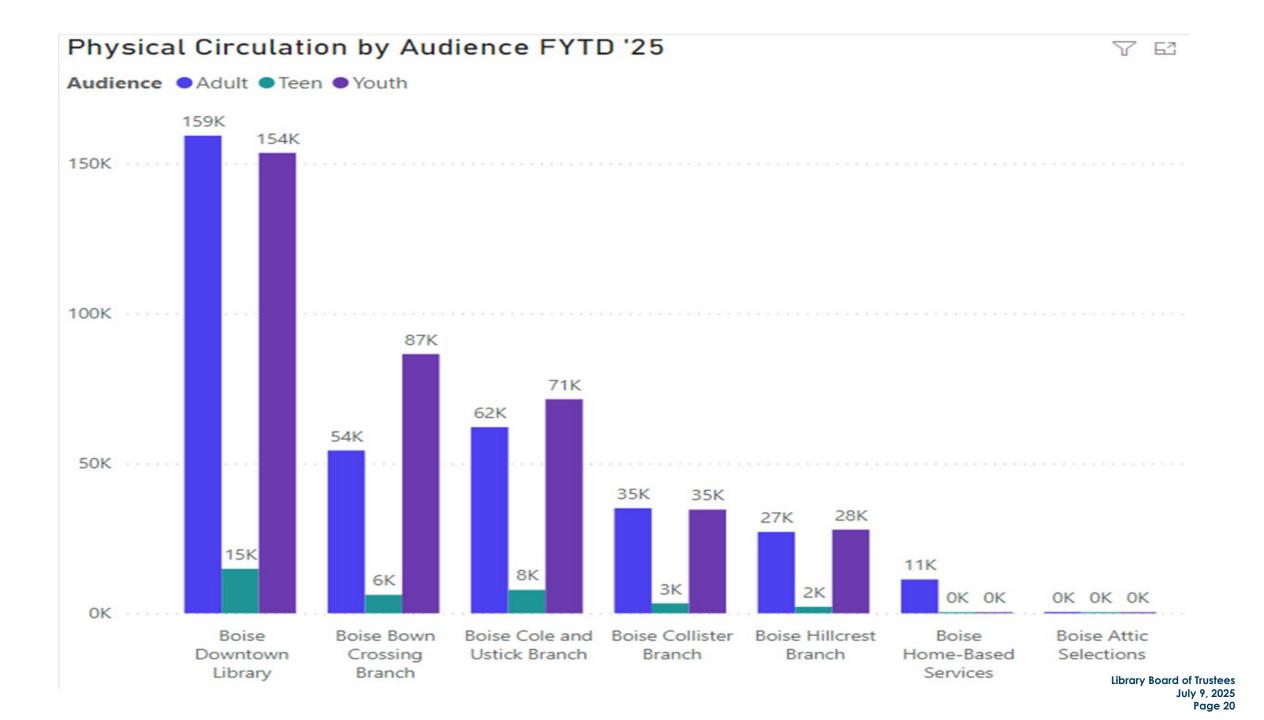


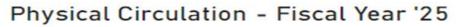


# Physical Circulation

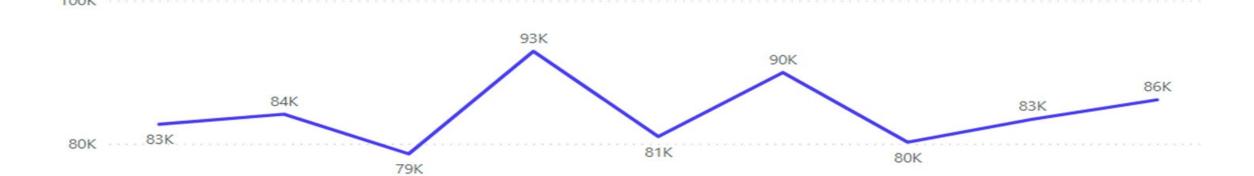
## Physical Circ by Location FYTD25





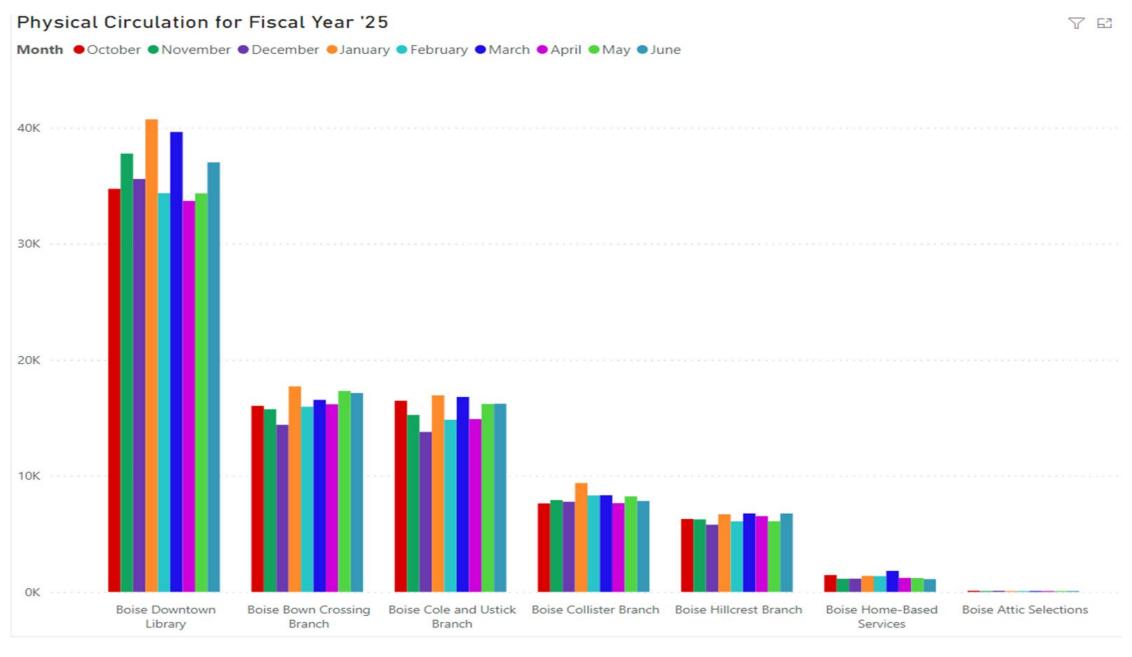


120K

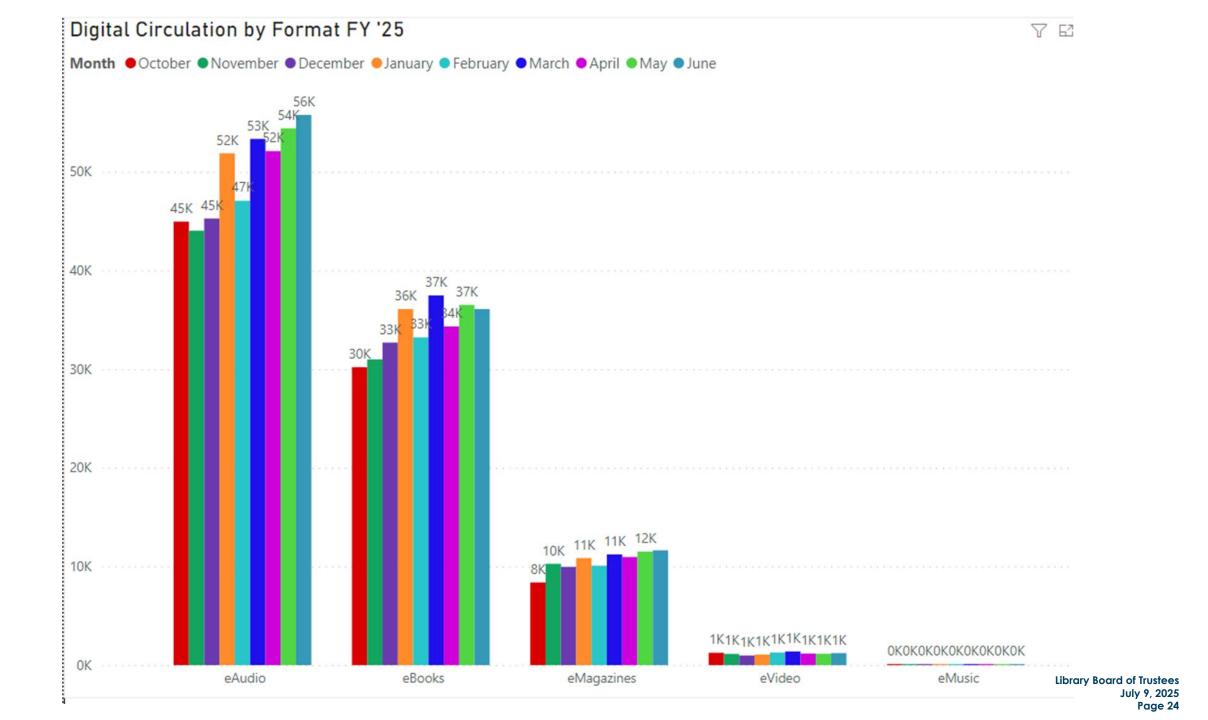


60K



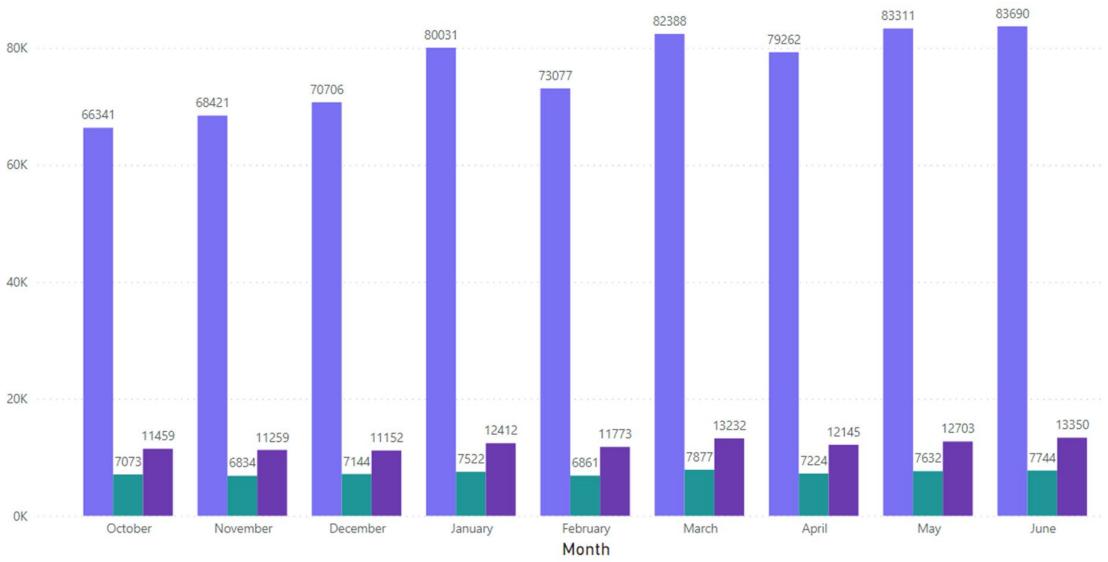


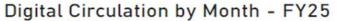
# Digital Circulation



## Digital Audiences by Month - FY25

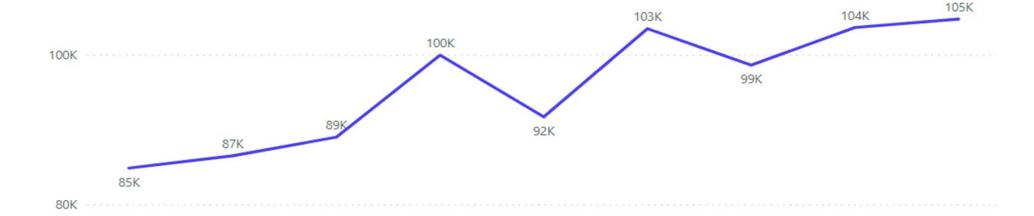
Audience Adult Teen Youth





140K

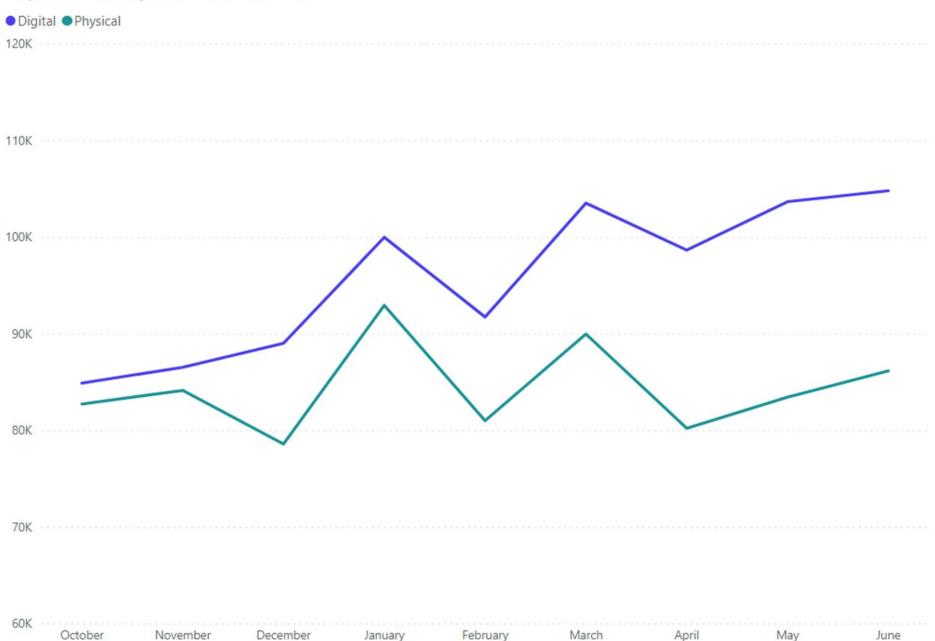
120K



60K October November December January February March April May June

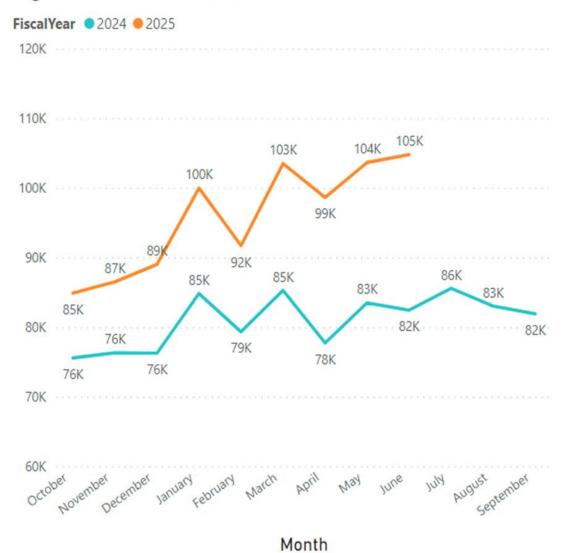
**Library Board of Trustees** 





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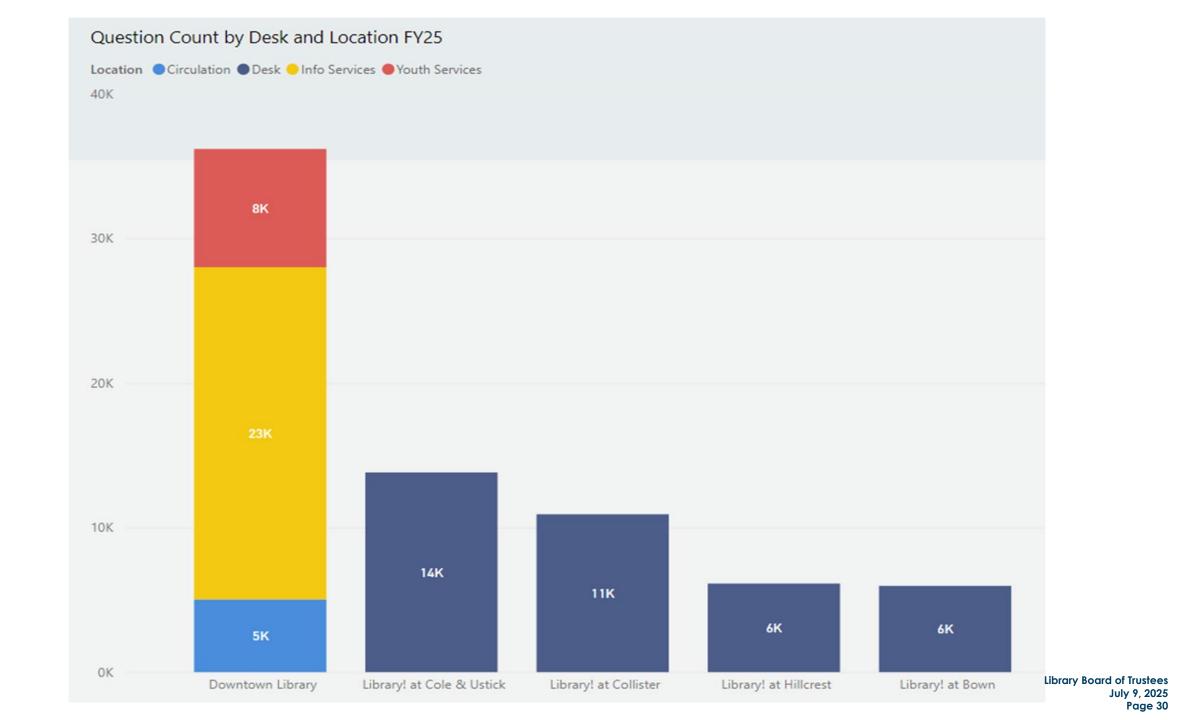
## Digital Circulation Historic



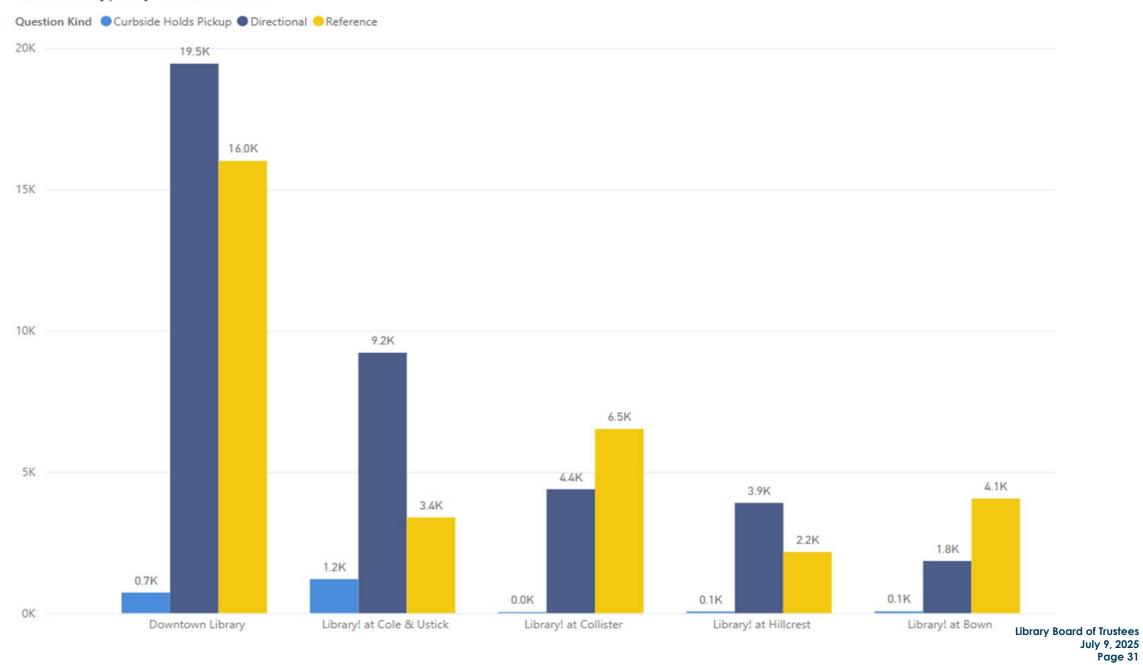
### Physical Circulation Historic



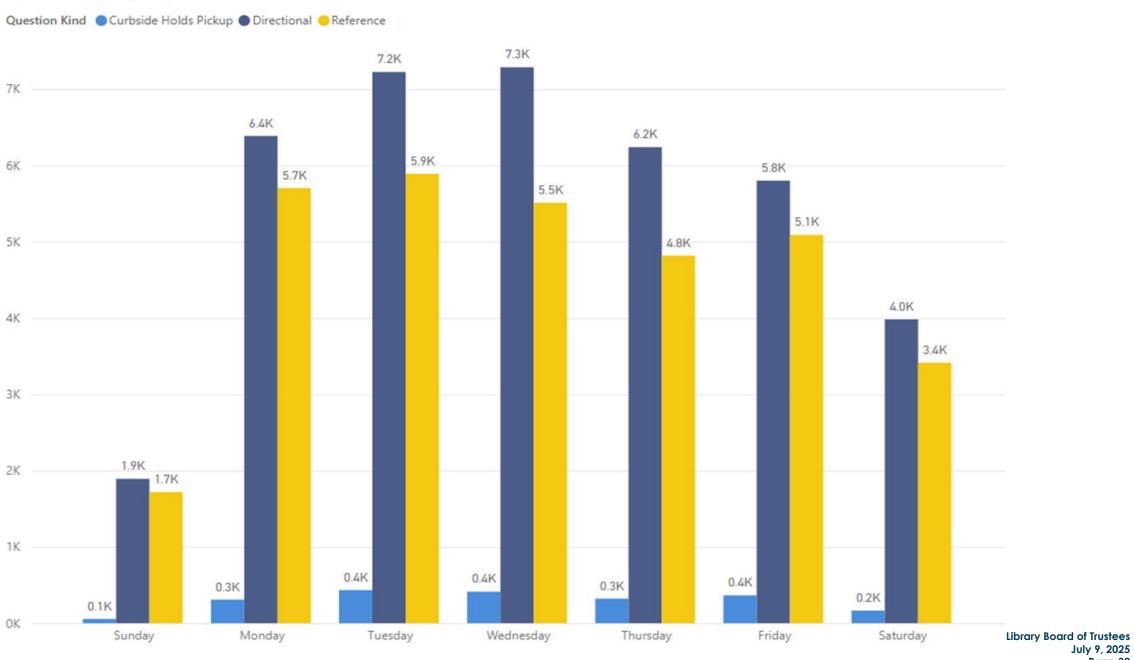
# Reference



### Question Type by Location FY25

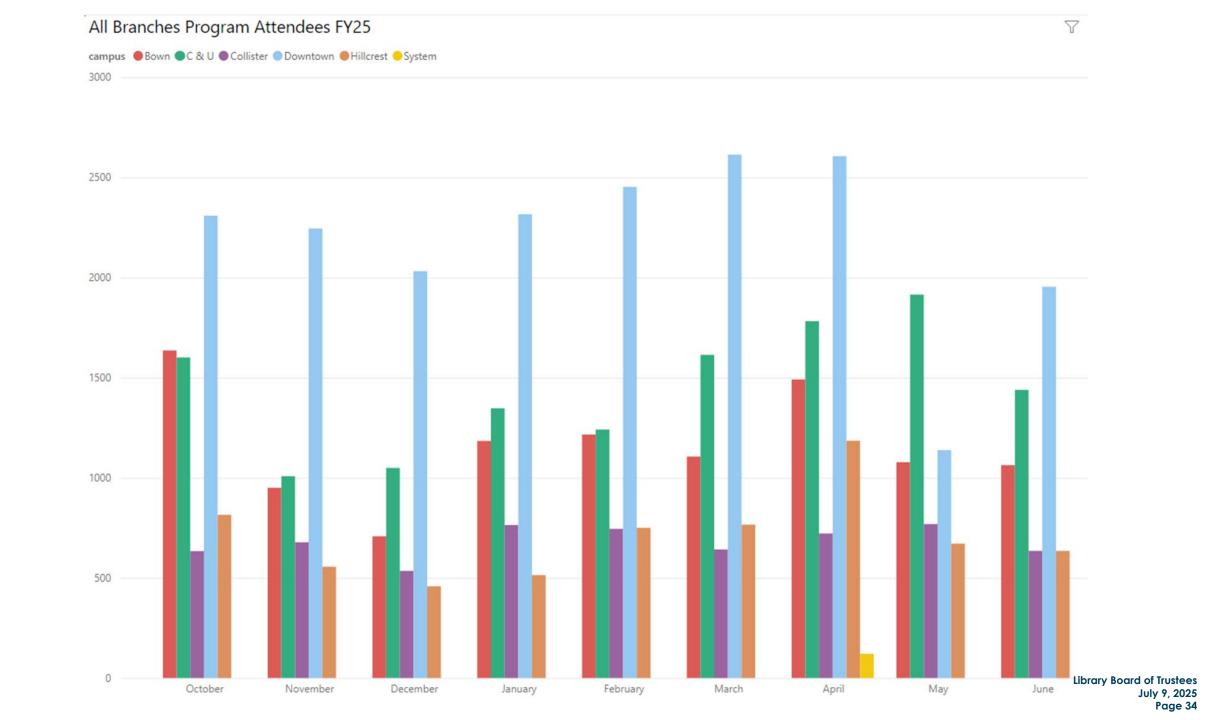


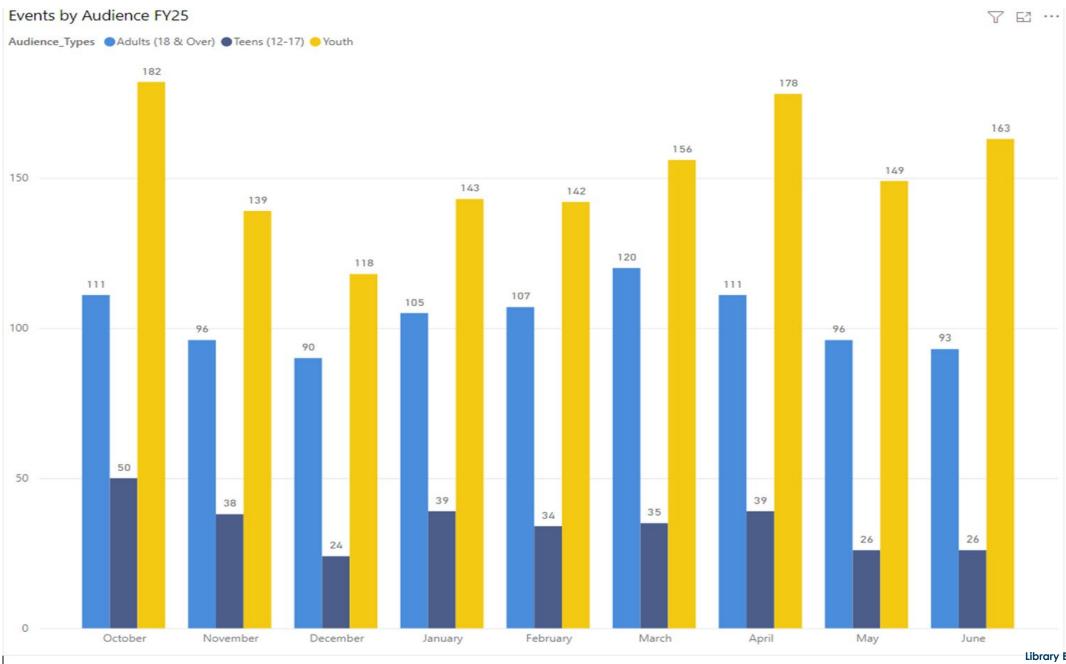
### Question Type by Day of Week FY25



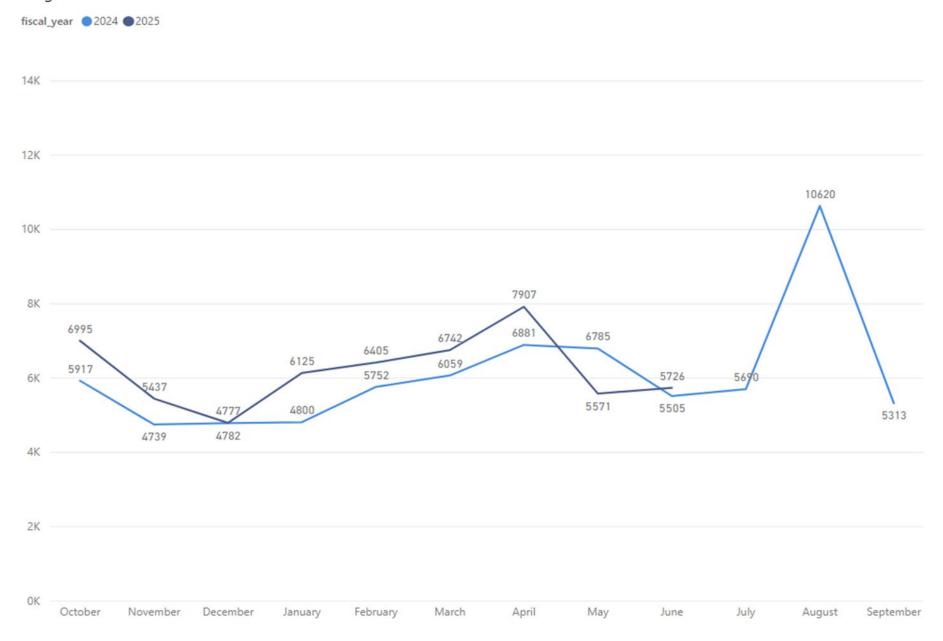
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# Programs





### Program Attendance FY24-FY25



## **Boise Public Library**

Policy Review July 09, 2025

Policy items reviewed and presented are as follows:

SECTION 7.00, Use of Meeting Rooms

- Policy 7.01, Meeting Rooms
  - o Regulation 7.01a, Meeting Room Rules & Guidelines

#### Staff Recommendations:

Section 7.00, Use of Meeting Rooms of the Boise Public Library Policy Manual is presented to the Library Board for review. Staff have no recommended changes on the policies presented.

Document Type: Policy Number: 7.01

Effective: 03-01-2011 Revised: 07-13-2022 Last Reviewed: 06-05-2024

#### MEETING ROOMS

The Board endorses the Library Bill of Rights as adopted by the American Library Association Council on January 29, 2019, which states: "Libraries that make exhibit spaces and meeting rooms available to the public they serve should make such facilities available on an equitable basis, regardless of the beliefs or affiliations of individuals or groups requesting their use." However, public use of meeting rooms cannot be without restriction as usage must be safe and not undermine the Library's other functions. Thus, the Director or designee will establish rules and guidelines for the reservation and use of meeting rooms.

Document Type: Regulation Number: 7.01a

Effective: 07-09-2024 Revised: 10-12-2022 Last Reviewed: 06-05-2024

#### MEETING ROOM RULES & GUIDELINES

Meeting room usage is subject to the following rules and guidelines.

- 1. Library-sponsored activities are given priority in the consideration of the use of meeting rooms; however, the Library will not cancel an existing reservation for the purpose of having a library program. Use of library meeting rooms by other City of Boise departments will not be given priority over uses by other groups.
- 2. All meetings held in library meeting rooms must be open to the public.
- 3. Meeting rooms are not available for private or personal events such as birthday parties, weddings, memorial services, or the like.
- 4. No fee may be charged for admission to a meeting in a Library meeting room.
- 5. Onsite sales of goods or services or collection of dues or donations are prohibited unless expressly permitted in advance by the Library Director.
- 6. Meeting rooms are available at times and locations that do not conflict with daily operations of the library. Meeting rooms may be available outside of the Library's open hours only at the discretion of the Library Director or designee and additional charges or fees may be imposed.
- 7. Reservations will only be taken for meetings with an anticipated attendance of two or more people and upon approval of an application completed by an adult authorized to act for and bind the reserving group in an agreement with the Library.
- 8. Rooms may be reserved no more than three months in advance without written permission from the Director. Such permission is also required to make or accumulate more than four total pending reservations. Library-sponsored activities, Library auxiliary groups, Boise City recognized Neighborhood Associations, and City of Boise agencies are exempt from these requirements.
- 9. Groups that don't show up within fifteen minutes of their reserved start time will forfeit the reservation.
- 10. The fact that a group is permitted to meet at the Library does not in any way constitute an endorsement or approval by the staff, Board or City of the users, their beliefs or of viewpoints expressed in the meeting. No group may list the Library as a host, partner or sponsor without prior express written permission from the Library Director or designee. Absent such permission, any printed or electronic advertisement or notification of a meeting to take place at the Library mustinclude a disclaimer that the meeting or event is not sponsored or endorsed by the Library.

- 11. Staff may refer public inquiries concerning the meeting in question to the person signing the room reservation form for the group.
- 12. The Friends of the Boise Public Library, Inc. and the Boise Public Library Foundation, Inc. may use the name and address of Boise Public Library as the headquarters and official address of the organization. No other group may do so, regardless of meeting room usage.
- 13. All news releases, publicity or advertisements relating to any program or meeting held in one of the Library's meeting rooms shall clearly state the name of the sponsoring organization or individual, and shall not imply in any manner that the program or meeting is sponsored by the Library unless the Library has formally agreed to co-sponsorship.
- 14. The Library is not responsible for any lost or damaged property before, during or after a meeting. The individual reserving the room and the group whom such individual represents agrees to pay for all damage to any property of the City of Boise resulting directly or indirectly from the conduct of any member, officer, employee, or agent of the group, or any of its invitees; and it will save, hold harmless, defend and indemnify the City of Boise and the Boise Public Library from and against any and all liability which may be imposed upon them, or either of them, and/or for any damage to persons or property caused by the group or any person in connection with the use of a meeting room.
- 15. Pursuant to Idaho Code, meeting rooms cannot be used to advocate for or against a political candidate or the outcome of a ballot measure.
- 16. The Library reserves the right to deny or revoke a reservation and permission to use a meeting room at any time if the particular usage is disruptive to the Library's normal course of business, violates the Library's Rules of Conduct policy or any other Library policy or regulation, or violates any local, state or federal law.