

Boise Public Library: Strategic Framework for Impact

Strategic Priorities for 2024-2029



boisepubliclibrary.org/about/strategic-plan



EXPAND ACCESS

Make our collections, programs, and services available when, where, and how people want them.

Ensure that every community member has access to library materials in a format that works for them.

Create library spaces that are accessible and welcoming to all.

Increase the number of people who are aware of and benefit from the variety of services the Library provides.

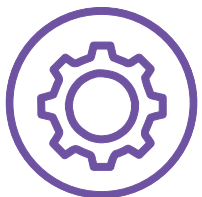


INCREASE IMPACT

Create valuable experiences for every resident and meet their needs at every stage of life.

Elevate literacy and lifelong learning for Boise residents.

Strengthen connections with community organizations.



OPTIMIZE RESOURCES

Modernize, strengthen, and streamline our operational capabilities.

Modernize operations to serve the community more efficiently.

Invest in a highly trained and well-supported workforce.



MEASURE VALUE

Establish impact and performance metrics and use data for decision-making.

Measure and communicate the impact of the Library on the Boise community.

Collect, evaluate, and utilize community feedback.

MISSION

Our mission is to provide access and opportunity for everyone by connecting people to ideas, information, and community.

VALUES

We welcome and serve everyone.

We provide information, services, and programs that are free and open to all.

We create respectful, safe, and inspiring spaces for the entire community.

We uphold the right to privacy and the freedom to read, seek, and hold different points of view.

We adapt to emerging needs in our community.

Boise Public Library is where everyone in Boise goes to grow.