



BOISE PUBLIC LIBRARY

MAYOR: Lauren McLean | DIRECTOR: Jessica Dorr

Boise Public Library Board of Trustees Regular Meeting Agenda

Wednesday, May 11, 2022, 11:30 a.m. • Main Library, Marion Bingham Room, 715 S. Capitol Blvd., Boise, ID 83702

Public can attend the meeting in person or via YouTube at the following link: <https://www.youtube.com/channel/UCJo0NAsCybsN0DtzuAl3LGA>

<p>BOARD OF TRUSTEES Tonya Westenskow, President Phil Magnuson, Vice-President Sonia Galaviz Brian Klene Nicole Trammel Pantera</p>	<p>MISSION The Boise Public Library improves community members' quality of life by supporting their efforts to enhance knowledge, realize creative potential, and share ideas and stories.</p>
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MAIN LIBRARY
715 S. Capitol Blvd., Boise, Idaho 83702
P: 208-972-8200 | TTY: 800-377-3529

LIBRARY! AT
BOWN CROSSING
P: 208-972-8360

LIBRARY! AT
COLE & USTICK
P: 208-972-8300

LIBRARY! AT
COLLISTER
P: 208-972-8320

LIBRARY! AT
HILLCREST
P: 208-972-8340

BOISE CITY COUNCIL: Elaine Clegg (President), Holli Woodings (President Pro Tem), Patrick Bageant, Jimmy Hallyburton, Lisa Sánchez, Luci Willits

AGENDA

Boise Public Library Board of Trustees Regular Meeting Agenda

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1. Call to Order and Introductions

2. Communications

None

3. Minutes-Action Item

April 13, 2022, Regular Meeting

4. Consent Agenda-Action Item

All matters on the consent agenda are considered routine and may be approved in a single motion. A trustee may ask that an item be removed from the consent agenda and considered separately.

a. Payment of Bills and Payroll

b. Financial Reports

Year-to-Date through March 31, 2022

Gift Fund activity for March 2022

5. Reports

a. Friends of the Boise Public Library

b. Boise Public Library Foundation

c. Library Director including administration and management

6. Old Business

a. Boise Public Library Policy Review:

Section 4.00, Use of the Library, Subsections 4.05-4.07

Sarah Kelley-Chase, Library Public Services Senior Manager, will review section 4.00, Use of the Library (subsections 4.05, Use of Technology; 4.06, Internet Use & Safety; 4.07, Confidentiality of Records) of the Boise Public Library Policy Manual with the Trustees. Recommended changes to regulation 4.05a, Hardware & Software, are included on page 10 of the meeting packet. Regulation changes do not require the Board's approval and are included for information purposes only.

This continues the Library Board of Trustees annual policy review for Fiscal Year 2022 as stipulated by the Board's bylaws. This is a discussion item only and requires no action unless the Trustees direct a change in the presented policies.

b. Strategic Planning

Main Library Manager Heidi Lewis will provide an update on the strategic planning process the Library is currently engaged in.

Phil Magnuson will also provide Trustees with an update as the board representative on the steering committee.

7. New Business

a. 2022 Summer Reading Program

Aaron Branahl, Hillcrest Branch Librarian, will present to the Trustees an overview of the Boise Public Library 2022 Summer Reading Program.

b. FY22 Ada Community Library Annexation Compensation Agreement - Action Item

Staff will review and submit to the Trustees for approval the FY22 Annexation Compensation Agreement between Ada Community Library and Boise City, which begins on page 16 of the meeting packet. This year, Boise Public Library owes Ada Community Library \$544,000.

Action: a motion to approve the FY22 Ada Community Library Annexation Compensation Agreement as presented and submit to City Council for final approval will be requested.

8. Selection of Trustee to Review Payment Vouchers

Trustee review for May vouchers by Galaviz.

9. Selection of Meeting Date

Next regular meeting on Wednesday, June 8, 2022.

10. Executive Session: IC 74-206 (1)(b) Personnel Matters

11. Adjourn

Any person needing special accommodations to participate in the above notice meeting should contact the library administration office at 208-972-8258 no later than three working days before the scheduled meeting.

BOISE PUBLIC LIBRARY

Library Director's Report

May 2022

Operations

Hours and Services Status

All locations experienced normal operations during April with no pandemic related adjustments to hours or services.

Board of Trustee member recruitment

Applications for the Board of Trustees were received by the Mayor's Office and forwarded to the Library for review. The President and Vice-President will meet with the Director to review applications on May 11th and Individuals recommended for consideration will be shared with the Mayor's Office following the discussion.

The City of Boise has updated information about all boards and commissions on its website. The Library's updated information is available here: [Library Board of Trustees | City of Boise](#)

Board engagement

In May the City's Legal Department is providing training for all department Directors as well as Board and Committee members. Topics to be discussed include: open meeting laws; public records act; codes of ethics; Robert's Rules of Order; and social media use. The first session was May 4th and the second session will be May 18th. The City's Legal Department is considering providing this training annually for all Board and Committee members.

Renewal & Checkout Changes

In the May newsletter, we outlined some changes to renewals and check-outs that will go into effect on June 1st. The intent of these changes is to keep our collection fresher for browsing, align our processes more closely with other local libraries, and improve the way we manage costs and staff time. These changes include:

- Items will be eligible for two renewals if there are no holds on the item
- DVD and Blu-ray check-outs will be set to ten each, regardless of whether it's a TV show, movie, or non-fiction video
- OverDrive/Libby check-outs will be limited to five at a time. (Holds will remain at ten.)
- New, streamlined process to request items not currently in the collection

FY23 Budget Build

The City and Library continued to draft the FY23 budget using the priorities shared and discussed in April. For the Library priorities include:

- Improving access to materials
- Increasing programming and in-person services
- Providing safe, welcoming facilities for the public and staff

Due to timing of the budget build, a draft budget is not available for discussion during the May meeting. Trustees will be presented a complete draft budget to review and approve during the June meeting.

Board of Trustee members are encouraged to view the May 24th City Council work session where a high-level overview of the city's budget will be shared and department directors will discuss department priorities.

Administration and Management Reports:

Programming and Grab & Go Kits

- All Library locations had nature-themed programming and grab & go kits this month. Some examples included a collaborative City Nature Challenge grab & go kit, a nature writing book club, and a veggie gardening workshop. The Library also partnered with the City of Boise's Parks and Recreation department to highlight and educate the community about the [2022 Boise Area City Nature Challenge](#).
- The Information Services team hosted two groups for tours this month. An English Language Learners group from Boise State came to tour the Main Library, and the Foothills School of Arts and Sciences brought over a class to get research help in the Idaho Room at the Main Library.
- The Library hosted author [Jonathan Case](#) for four events in mid-April: a comics creation workshop, two naturalist drawing workshops, and an author talk and book signing for his latest graphic novel, *Little Monarchs*.
- The Library! at Hillcrest was awarded a [#PlantWildflowers](#) initiative partnership from Tangled Bank Studios and PBS Nature. As part of this partnership, the Library! at Hillcrest hosted an *Idaho Native Pollinators Gardening workshop*. Other events for the program will continue into May and June.
- All Library locations completed their plans for summer programming that will run June through August. The Summer Program Guide will be available for the public in mid-May.

Staff Development

- The Library's training team led a government documents training in which staff explored the Main Library's 3rd floor collection.
- Staff attended Ryan Dowd's "Homelessness in Libraries" redesigned course to offer feedback before the course was finalized.

Community Partners

- Monthly pop-ups continue to include [Jesse Tree](#) and [Our Path Home](#).
- Idaho Shakespeare Festival put on an abbreviated version of *Romeo & Juliet* at the Main Library.
- Central District Health hosted several community health screenings at various Library locations.

Communications

Monthly Email Newsletter

- [April](#) – Sent April 5 to 5767 contacts – open rate 48%
- [Special edition: Jonathan Case visit](#) – Sent April 11 to 5728 contacts – open rate 47%
- [Special edition: Boise Comic Arts Festival](#) -- Sent April 20 to 5709 contacts – open rate 43%
- [May](#) – Sent May 2 to 6148 contacts – open rate 44%

Ultimate Book Nerd Newsletter

- [April](#) - Sent April 18 to 434 contacts – open rate 61%

Social Media

- April was a busy month on social media with National Library Week, Earth Month, and pollinators programs. We also officially announced the Summer Reading & Learning Celebration happening on May 21 via a Facebook event.
- In May, we are planning to highlight Summer Reading, the Summer Reading & Learning Celebration, and Asian American and Pacific Islander Heritage Month.

Boise Public Library

Policy Review May 11, 2022

Policy items reviewed and presented are as follows:

SECTION 4.00, USE OF THE LIBRARY

- Policy 4.05, Use of Technology
 - Regulation 4.05a, Hardware and Software
 - Regulation 4.05b, Prohibited Uses
- Policy 4.06, Public Internet Access and Safety
 - Regulation 4.06a, Internet Access Via Personal Device
 - Regulation 4.06b, Internet Access Via Library Device
- Policy 4.07, Confidentiality of Records

Staff Recommendations:

Section 4.00, *Use of the Library*, Policy 4.05, Policy 4.06, and Policy 4.07 of the Boise Public Library Policy Manual are presented to the Library Board for review. Staff have no recommended changes to these policies and are included in the meeting packet for information purposes only unless the Trustees direct changes.

Regulation 4.05a, 4.05b, 4.06a, and 4.06b of the Boise Public Library Policy Manual are presented to the Library Board. Regulations do not require the Board's approval and are included for information purposes only.

Policy Summary

This month, we are skipping ahead to Policy 4.05 – 4.07. We will move back to Policy 4.04 (Security), Reg. 4.04a (Rules of Conduct), and Reg. 4.04b (Security Appeal Process) in June. We would like our staff and security team to have a chance to weigh in on the Rules of Conduct section to make sure we are still hitting the mark with the types of issues/safety concerns we see on a regular basis.

4.05 Use of Technology (no suggested changes)

4.05a Hardware & Software (would like to eliminate the word “disks” as outdated lingo, this is a regulation, so no vote required)

4.05b Prohibited Uses (no suggested changes)

4.06 Public Internet Access and Safety (no suggested changes, revised 3/11/2020)

4.06a Internet Access Via Personal Device (no suggested changes, revised 3/11/2020)

4.06b Internet Access Via Library Device (no suggested changes, brand new 3/11/2020 due to Wi-Fi filtering legislation)

4.07 Confidentiality of Records (no suggested changes, updated in 2019)

Document Type:	Policy
Number:	4.05
Effective:	03-01-11
Revised:	03-01-11

USE OF TECHNOLOGY

The Library provides access to technological resources that create increased information access opportunities for all citizens. The Library attempts to maintain patron confidentiality at all times, but cannot guarantee the confidentiality of information sent, received, or printed by a patron.

The Library assumes no responsibility and no liability for any loss or damage incurred by anyone using the Library's computing resources. This includes any loss or harm incurred by a patron from giving personal or financial information across the Library's network and the Internet.

Document Type: Regulation
Number: 4.05a
Effective: 03-01-11
Revised: ~~03-01-11~~ 05-11-2022

HARDWARE AND SOFTWARE

Users may not install software on Library equipment. Users are not permitted to store data on the hard drives of Library computers. The Library is not responsible for equipment malfunction, loss or damage to user ~~disks or~~ devices.

Document Type:	Regulation
Number:	4.05b
Effective:	03-01-11
Revised:	10-01-12

PROHIBITED USES

Use of the Library's technological resources is for lawful purposes only. Examples of prohibited and potentially illegal uses include but are not limited to the following:

- 1) Attempting to bypass the security of the computers or local area network at the Library.
- 2) Attempting to bypass the security of any other computer or network including the Internet.
- 3) Attempting to harm or destroy the data of another user, the network, any technology resource or any of the agencies or other computer network services that are connected to the Internet. This includes, but is not limited to, the uploading or creation of computer viruses.
- 4) Attempting to alter or damage any hardware, software, operating systems, or configuration files on Library equipment.
- 5) Attempting to use unauthorized computer accounts, access codes, or network numbers.
- 6) The transmission of speech that is not protected by the First Amendment.
- 7) Violations of another user's privacy.
- 8) Violations of copyright or other laws.
- 9) Display of offensive sexual material as defined in Section 18-4105 of the Idaho Code.

Loss of Library privileges and criminal and/or civil prosecution are possible for illegal uses of computing resources. Any staff member observing a violation of this regulation shall report such to Library Security or the senior staff member on duty. Security or supervisory personnel shall confirm the violation when feasible and may, in their discretion, either ask the patron to conform his or her conduct to the requirements of this regulation or may suspend the privilege to use the Library. Staff will involve law enforcement as appropriate.

Document Type: Policy
Number: 4.06
Effective: 10-02-12
Revised: 03-11-2020

PUBLIC INTERNET ACCESS AND SAFETY

The Library offers public internet access upon its premises through both computers/tablets that are made available for public use at the Library and wirelessly upon privately owned personal computing devices.

Internet access provided by the Library to any member of the public is subject to a technology protection measure in the form of a web filtering solution that protects against access to visual depictions that are obscene, child pornography, or harmful to minors. As used in this Policy, the terms "minor," "obscene," "child pornography," and "harmful to minors" share the definitions provided at Idaho Code § 33-2741(7). Any attempt to disable or otherwise interfere with the proper operation of the filter is prohibited.

Library staff must enforce operation of the filter in connection with the public's use of Library-provided internet access. If a staff member observes a violation of this Policy, the staff member shall promptly report it to security or a senior staff member who shall, in turn, advise the violator to conform his/her/their conduct to the requirements of this Policy, suspend the violator's privilege to use the Library, and/or report the matter to law enforcement. Security or senior staff will determine the appropriateness of the enforcement measure(s) to take on a case-by-case basis taking into consideration the severity of the violation, the disruption caused to other patrons, the violator's willingness to conform to the requirements of this Policy, and the violator's history of similar violations.

While the Library has measures in place to protect against access to the above-described material, the Library cannot and does not accept responsibility for any failure of the filtering software to block specific sites. Further, regardless of the operation of the technology protection measure, display of offensive sexual material as defined in Section 18-4105 of the Idaho Code is prohibited at all times.

The Library neither endorses the viewpoints presented nor vouches for the accuracy of information available on the internet.

Document Type:	Regulation
Number:	4.06a
Effective:	03-01-11
Revised:	10-01-12; 03-11-2020

INTERNET ACCESS VIA PERSONAL DEVICE

The Library offers wireless access points to enable the public to connect to the internet through their personal computing devices such as laptops, tablets, and smart phones. Per Policy 4.06, this access is subject to operation of a filter to protect against access to visual depictions that are obscene, child pornography, or harmful to minors. Further, users of the Library's wireless network must abide by the Library's policies and regulations covering technology use and public internet access.

Users are responsible for configuring their own equipment. The Library does not provide technical support for establishing or maintaining a connection nor for equipment configurations. The Library is not responsible for any changes made to an individual computer's settings and does not guarantee that a user's hardware will work with the Library's wireless connection.

The Library is not responsible for any personal information (e.g., credit card data) that is compromised, or for any damage caused to hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. All wireless access users are personally responsible for maintaining up-to-date virus protection on personal laptop computers and other devices with wireless connectivity capabilities.

Document Type: Regulation
Number: 4.06b
Effective: 3-11-2020
Revised:

INTERNET ACCESS VIA LIBRARY DEVICE

Access to the internet on Library devices such as computers and tablets is offered to the public subject to the following:

1. Access may be limited to a certain amount of time each day;
2. Access is available only during the hours of public operation at the main or branch library location where the device is offered;
3. Available resources;
4. Usage for lawful purposes only; and
5. User compliance with other Library policies and regulations pertaining to technology use and public internet access.

Further, as stated in Policy 4.06, internet access provided by the Library is subject to operation of a filter to protect against access to visual depictions that are obscene, child pornography, or harmful to minors.

The Library is not responsible for any personal information (e.g., credit card data) that is compromised or for any personal data lost due to electric surges, security issues, or consequences caused by viruses or hacking in connection with use of a Library device or public internet access provided by the Library.

Document Type:	Policy
Number:	4.07
Effective:	03-01-11
Revised:	05-01-19

CONFIDENTIALITY OF RECORDS

Pursuant to Idaho Code, Section 74-108, circulation records and other records identifying the names of library users with specific materials are confidential in nature. All Library employees are hereby advised that such records shall not be made available to any agency of state, federal, or local government except pursuant to such process, order, or subpoena as may be authorized under the authority of, and pursuant to, federal, state, or local law relating to civil, criminal, or administrative discovery procedures or by legislative investigatory power. No library employee may release information about an individual's circulation record to a private individual unless it is the personal record of the individual patron making the request, or, the personal circulation record of the requesting patron's legal dependent.

The Library may generate various forms of ephemeral records with patron phone numbers, addresses, and/or email addresses for administrative and/or various business purposes such as telephone or email reference requests and questions, patron hold requests, program requests, PC reservations, etc. These records may exist in hard copy or electronic form and are destroyed on a regular and routine basis.

This policy is not to be interpreted as restricting in any way the Library's own right to use circulation records or other borrower's records in its course of conducting normal library business.



BOISE PUBLIC LIBRARY

MAYOR: Lauren McLean | DIRECTOR: Jessica Dorr

MEMO

TO: Boise Public Library Board of Trustees
FROM: Kari Davis
DATE: 5/6/2022
RE: FY22 Renewal Lending Service/Annexation Compensation Agreement with Ada County Free Library District

BACKGROUND:

Since 1994, the Boise Public Library has reimbursed the Ada County Free Library District (the "District") for revenue lost due to City annexation of previously unincorporated county land. By agreement, the payment amount has been set at \$544,000.

The FY22 payment will facilitate provision of library service by the District to Boiseans. The payment and contract provide reciprocal borrowing privileges for all Boise residents at the following District library branch locations: Victory, Lake Hazel, Hidden Springs, and Star.

FINANCIAL IMPACT:

The Library's Fiscal Year 2022 M & O budget contains an approved line item for the Ada Community Library lending service/annexation compensation payment for the flat fee amount determined in negotiations with the library district. No additional funding is required.

MAIN LIBRARY
715 S. Capitol Blvd., Boise, Idaho 83702
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BOISE PUBLIC LIBRARY

MAYOR: Lauren McLean | DIRECTOR: Jessica Dorr

April 5, 2022

Mary DeWalt, Director
Ada Community Library
10664 W. Victory
Boise, ID 83709
E-mail: mdewalt@adalib.org

DELIVERY VIA E-MAIL

Re: FY 2022 Renewal Letter of Agreement: Lending Service/Annexation Compensation

Dear Ms. DeWalt,

On June 2, 2020, FY20 Lending Service/Annexation Compensation Agreement ("Agreement") was made between the Boise Public Library ("BPL") and the Ada County Free Library District dba Ada Community Library ("ACL"). The Agreement served to facilitate compensation from BPL to ACL for library lending services provided to BPL patrons from October 1, 2019 through September 30, 2020. Section 3a of the Agreement permits renewal upon subsequent written agreement of the parties. On June 8, 2021, the Agreement was renewed through mutual execution of the FY21 Renewal Letter of Agreement ("FY21 Renewal").

BPL wishes to again renew the Agreement through mutual execution of this FY22 Renewal Letter of Agreement ("FY22 Renewal") for an additional one (1) year term for the purpose of facilitating compensation to ACL for library lending services provided to BPL patrons from the period of October 1, 2021 through September 30, 2022. The FY22 Renewal will be effective on the date for party signature below that is last in time and will cause all of the terms and provisions of the Agreement to remain in full force and effect with the only modification being of the dates therein as necessary to fulfill the purpose of this FY22 Renewal. Subject to approval of this FY22 Renewal by the Board of Trustees for each party and Boise City Council, BPL will make payment in the amount of \$544,000^{km} (five hundred forty-four thousand dollars) to ACL by June 30, 2022.

If ACL wishes to renew according to these terms, please have a duly authorized signatory execute this FY22 Renewal and return to BPL for further execution.

[SIGNATURE PAGE FOLLOWS]

Very truly yours,

Jessica Dorr
Director, Boise Public Library

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IN WITNESS WHEREOF, BPL and ACL have executed this FY22 Renewal Letter of Agreement as of the date for party signature below that is last in time.

ADA COMMUNITY LIBRARY

Approved by action of the Board of Trustees of the Ada County Free Library District dba Ada Community Library on April 19, 2022.

Carol K. Mills 4/19/22
Carol Mills, Chair Date
ACL Board of Trustees

BOISE PUBLIC LIBRARY

Approved by action of the Boise Public Library Board of Trustees on _____, 2022 and sent with a recommendation for approval to the Boise City Council.

Tonya Westenskow, President Date
BPL Board of Trustees

ADOPTED by the Council of the City of Boise City, Idaho this ____ day of _____, 2022

APPROVED by:

Lauren McLean, Mayor Date

ATTEST:

Lynda Lowry, City Clerk Date



BOISE PUBLIC LIBRARY SYSTEM STATISTICS REPORT March 2022

	<u>This Month</u>	<u>Last Year This Month</u>	<u>Percent Change</u>	<u>This Year To Date</u>	<u>Last Year To Date</u>	<u>Percent Change</u>
<u>CIRCULATION/Books</u>						
Adult	48,026	34,793	38.03	266,257	185,727	43.36
Young Adult	6,360	4,614	37.84	35,432	24,324	45.67
Juvenile	64,787	39,461	64.18	349,814	201,432	73.66
Sub Total	119,173	78,868	51.10	651,503	411,483	58.33

<u>CIRCULATION /Audio Visual</u>						
Adult	21,623	16,564	30.54	122,849	88,088	39.46
Young Adult	972	611	59.08	5,664	3,581	58.17
Juvenile	6,133	4,221	45.30	34,524	22,907	50.71
Sub Total	28,728	21,396	34.27	163,037	114,576	42.30

<u>CIRCULATION/Digital</u>						
eAudio	26,272	24,861	5.68	146,409	137,908	6.16
eBooks	22,938	24,218	-5.29	134,641	145,822	-7.67
eVideo	361	381	-5.25	1,844	2,318	-20.45
eMusic	45	19	136.84	234	73	220.55
eMagazine	2,775	4,031	-31.16	17,660	21,015	-15.96
Sub Total	52,391	53,510	-2.09	300,788	307,136	-2.07
TOTAL CIRCULATION	200,292	153,774	30.25	1,115,328	833,195	33.86

<u>CIRCULATION SUMMARY</u>						
Main Library	66,782	45,384	47.15	366,816	217,101	68.96
Collister	13,249	9,980	32.76	75,612	56,521	33.78
Hillcrest	9,629	6,453	49.22	54,259	38,497	40.94
Cole & Ustick (C&U)	26,640	16,552	60.95	143,005	92,191	55.12
Bown	29,201	20,154	44.89	160,892	111,245	44.63
Home Service	2,400	1,741	37.85	13,956	10,504	32.86
Digital Collection	52,391	53,510	-2.09	300,788	307,136	-2.07
TOTAL CIRCULATION	200,292	153,774	30.25	1,115,328	833,195	33.86

<u>PATRON COUNT</u>						
Main Library	22,181	12,232	81.34	114,659	53,525	114.22
Collister	5,067	3,102	63.35	26,311	13,414	96.15
Hillcrest	4,696	3,041	54.42	23,089	15,810	46.04
Cole & Ustick	8,026	1,096	632.30	39,630	4,772	730.47
Bown	7,236	4,241	70.62	38,783	22,752	70.46
TOTAL PATRON COUNT	47,206	23,712	99.08	242,472	110,273	119.88

<u>POLARIS CATALOG</u>						
System External Use Counts	251,324	352,206	-28.64	1,647,081	2,249,851	-26.79
Main Internal Use Counts	34,223	27,766	0.00	181,798	146,508	24.09
Collister Internal Use Counts	1,788	818	118.58	9,840	3,504	180.82
Hillcrest Internal Use Counts	2,228	639	248.67	10,713	3,035	252.98
C&U Internal Use Counts	5,580	1,987	180.83	29,020	7,683	277.72
Bown Internal Use Counts	4,271	7,707	-44.58	22,494	36,971	-39.16

	<u>This Month</u>	<u>Last Year This Month</u>	<u>Percent Change</u>	<u>This Year To Date</u>	<u>Last Year To Date</u>	<u>Percent Change</u>
<u>NEW CARDS ISSUED</u>						
Resident	831	423	96.45	4,279	2,455	74.30
Non-Resident	5	6	-16.67	40	26	53.85
Internet Only	1	0	100.00	8	0	100.00
TOTAL CARDS ISSUED	837	429	95.10	4,327	2,481	74.41

<u>INTERLIBRARY LOANS</u>						
Out-of-State	77	71	8.45	375	155	141.94
In-State	37	6	516.67	225	44	411.36

<u>INTERLIBRARY BORROWING</u>						
Out-of-State	233	145	60.69	1,380	822	67.88
In-State	78	35	122.86	410	236	73.73

<u>REFERENCE SUMMARY</u>						
Main Adult Desk	1,285	522	146.17	6,719	3,015	122.85
Main Adult Telephone	603	965	-37.51	3,851	5,859	-34.27
Main Adult Electronic	119	252	-52.78	700	1,450	-51.72
Sub Total Adult Reference	2,007	1,739	15.41	11,270	10,324	9.16

Main Youth Desk	704	206	241.75	3,099	720	330.42
Main Youth Telephone	22	33	-33.33	115	1,262	-90.89
Main Youth Electronic	1	25	0.00	8	176	-95.45
Sub Total Youth Reference	727	264	175.38	3,222	2,158	49.30

Information Desk						
Readers Advisory	15	6	150.00	39	66	-40.91
Directional/Informational	2,086	4,471	-53.34	11,512	26,375	-56.35
Sub Total Information Desk	2,101	4,477	-53.07	11,551	26,441	-56.31

Collister Desk	1,173	1,237	-5.17	5,451	7,618	-28.45
Collister Phone	131	103	27.18	836	737	13.43
Sub Total Collister Reference	1,304	1,340	-2.69	6,287	8,355	-24.75

Hillcrest Desk	404	876	-53.88	2,386	5,787	-58.77
Hillcrest Phone	109	151	-27.81	587	1,157	-49.27
Sub Total Hillcrest Reference	513	1,027	-50.05	2,973	6,944	-57.19

Cole & Ustick Desk	669	1,904	-64.86	4,126	11,321	-63.55
Cole & Ustick Phone	106	268	-60.45	675	1,789	-62.27
Sub Total C&U Reference	775	2,172	-64.32	4,801	13,110	-63.38

Bown Desk	665	1,779	-62.62	3,148	12,014	-73.80
Bown Phone	144	158	-8.86	671	834	-19.54
Sub Total Bown Reference	809	1,937	-58.23	3,819	12,848	-70.28
TOTAL REFERENCE	8,236	12,956	-36.43	43,923	80,180	-45.22

MEETING ROOM USE SUMMARY

Programs

	<u>This Month</u>	<u>Last Year This Month</u>	<u>Percent Change</u>	<u>This Year To Date</u>	<u>Last Year To Date</u>	<u>Percent Change</u>
Main Adult Programs	8	4	100.00	22	4	450.00
Main Youth Programs	34	38	-10.53	170	137	24.09
Main Community Programs	95	0	100.00	442	0	100.00
Sub Total Main	137	42	226.19	634	141	349.65
Collister Adult Programs	1	0	100.00	9	0	100.00
Collister Youth Programs	21	30	-30.00	87	147	-40.82
Collister Community Programs	61	0	100.00	249	0	100.00
Sub Total Collister	83	30	176.67	345	147	134.69
Hillcrest Adult Programs	6	0	100.00	14	1	1300.00
Hillcrest Youth Programs	13	22	-40.91	56	131	-57.25
Hillcrest Community Programs	64	0	100.00	293	0	100.00
Sub Total Hillcrest	83	22	277.27	363	132	175.00
C&U Adult Programs	8	0	100.00	21	10	110.00
C&U Youth Programs	28	9	211.11	128	44	190.91
C&U Community Programs	39	0	100.00	184	0	100.00
Sub Total Cole & Ustick	75	9	733.33	333	54	516.67
Bown Adult Programs	1	2	-50.00	6	5	20.00
Bown Youth Programs	19	10	90.00	61	28	117.86
Bown Community Programs	0	0	0.00	0	0	0.00
Sub Total Bown	20	12	66.67	67	33	103.03
TOTAL PROGRAMS	398	115	246.09	1,742	507	243.59

Program Attendance

Main Adult Attendance	281	18	1461.11	563	18	3027.78
Main Youth Attendance	744	609	22.17	3,080	1,844	67.03
Main Comm Attendance	758	0	100.00	3,722	0	100.00
Sub Total Main	1,783	627	184.37	7,365	1,862	295.54
Collister Adult Attendance	4	0	100.00	315	0	100.00
Collister Youth Attendance	1,950	873	123.37	8,036	4,456	80.34
Collister Comm Attendance	113	0	100.00	565	0	100.00
Sub Total Collister	2,067	873	136.77	8,916	4,456	100.09
Hillcrest Adult Attendance	60	0	100.00	79	25	216.00
Hillcrest Youth Attendance	291	291	0.00	2,153	2,008	7.22
Hillcrest Comm Attendance	187	0	100.00	981	0	100.00
Sub Total Hillcrest	538	291	84.88	3,213	2,033	58.04
C&U Adult Attendance	30	0	100.00	75	297	-74.75
C&U Youth Attendance	1,285	254	405.91	5,633	1,375	309.67
C&U Comm Attendance	483	0	100.00	2,003	0	100.00
Sub Total Cole & Ustick	1,798	254	607.87	7,711	1,672	361.18
Bown Adult Attendance	50	100	-50.00	137	315	-56.51
Bown Youth Attendance	601	455	32.09	3,117	1,324	135.42
Bown Comm Attendance	0	0	0.00	0	0	0.00
Sub Total Bown	651	555	17.30	3,254	1,639	98.54
TOTAL PROGRAM ATTENDANCE	6,837	2,600	162.96	30,459	11,662	161.18

BOISE PUBLIC LIBRARY RECIPROCAL BORROWING STATISTICS March 2022

Items checked out at BPL by consortium members' patrons.

	Percent of				Percent of			
	<u>This Month</u>	<u>This Month</u>	<u>Last Year</u>	<u>Percent</u>	<u>This Year</u>	<u>To Date</u>	<u>Last Year</u>	<u>Percent</u>
CHECKOUTS	<u>Circulation</u>	<u>This Month</u>	<u>This Month</u>	<u>Change</u>	<u>To Date</u>	<u>Circulation</u>	<u>To Date</u>	<u>Change</u>
Ada Community	2,501	1.25	1,401	78.52	22,285	2.00	6,986	219.00
Caldwell	216	0.11	151	43.05	1,194	0.11	481	148.23
Eagle	1,073	0.54	331	224.17	5,351	0.48	1,491	258.89
Emmett	62	0.03	28	121.43	230	0.02	263	-12.55
Garden City	1,025	0.51	594	72.56	6,765	0.61	2,885	134.49
Hailey	0	0.00	0	0.00	198	0.02	29	582.76
Kuna	361	0.18	46	684.78	1,287	0.12	46	2697.83
Meridian	2,363	1.18	1,374	71.98	12,594	1.13	6,013	109.45
Mountain Home	183	0.09	92	98.91	1,092	0.10	889	22.83
Nampa	640	0.32	376	70.21	3,596	0.32	2,485	44.71
Twin Falls	12	0.01	42	-71.43	186	0.02	139	33.81
Total	8,436	4.21	4,435	90.21	54,778	4.91	21,707	152.35

Total BPL Circulation	200,292	153,774	1,115,328	833,195
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Items checked out at consortium member locations by BPL patrons.

CHECKOUTS	<u>This Month</u>	<u>Last Year</u>	<u>This Year</u>	<u>Last Year</u>
		<u>This Month</u>	<u>To Date</u>	<u>To Date</u>
Ada Community	10,396	7,272	55,388	38,128
Caldwell	107	177	804	790
Eagle	6,815	3,793	34,816	14,459
Emmett	40	8	401	148
Garden City	8,281	4,335	44,913	24,695
Hailey	3	41	9	152
Kuna	289	91	1,252	91
Meridian	6,962	6,992	40,060	37,040
Mountain Home	13	66	63	273
Nampa	704	389	3,901	1,682
Twin Falls	3	11	20	41
Total	33,613	23,175	181,627	117,499